

IDS Form PTO/SB/08: Substitute for form 1449A/PTO			Complete if Known		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>			Application Number	09/930,786	
			Filing Date	August 15, 2001	
			First Named Inventor	Ronald E. Sloan	
			Art Unit	3692	
			Examiner Name	Nga B. Nguyen	
Sheet	1	of	2	Attorney Docket Number	10761.0304-01

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No. ¹	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

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Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁶
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				

NONPATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation ⁶
		CAMPBELL, T., "Get plugged in: Service with a :-)", Sales and Marketing Management, New York, Mar. 1999, pages 62-6E, vol. 151, Issue 3, extracted on Internet from http://proquest.umi.com on 03/04/2003.	
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		Office Action issued in U.S. Patent Application No. 09/580,273, mailing date 04/05/2005.	
		Office Action issued in U.S. Patent Application No. 09/704,838, mailing date 02/06/2004.	
		Office Action issued in U.S. Patent Application No. 09/704,838, mailing date 08/01/2005.	
		Office Action issued in U.S. Patent Application No. 09/704,838, mailing date 03/09/2006.	
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Examiner Signature		Date Considered	
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Sheet	2	of	2
		<i>Attorney Docket Number</i>	10761.0304-01

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